

## **Housing & Community Safety Policy & Scrutiny Committee**

**19 July 2022**

### **Scrutiny Review - report for discussion**

#### **Summary**

1. The purpose of this report is to seek committee members' views on the revised scope of a proposed scrutiny review.

#### **Background**

2. At an informal Forum meeting of the committee on 14 December 2021, members discussed the scope of a potential 'resilient communities' scrutiny review. Cllr Fenton subsequently circulated a revised draft scope to members of the committee.
3. The suggested aim of the scrutiny review was to "understand the causes and impact of anti-social behaviour on CYC tenants and the wider community, and how the council and partners can seek to tackle the causes and impacts with a view to enabling communities to be safer and more resilient places to live."
4. Suggested initial questions to focus on included:
  - a. What CYC policies and procedures are particularly relevant in this area?
  - b. Are there some real life Housing examples we can discuss to help us get a better understanding of the current 'customer journey' in relation to how ASB is dealt with?
  - c. What opportunities exist for joint working, eg Housing Management Officers being able to access support or advice from Police / Community Safety / Public Health colleagues?
  - d. Are there examples of good practice (in York and/or elsewhere) that we can learn from?
  - e. How do issues around mental ill-health, domestic violence and marginalised groups tend to manifest themselves in relation to Housing-related ASB?
5. A number of tasks were identified for members to undertake, including:
  - a. Identify and read relevant current CYC policies / procedures
  - b. Research best practice examples from elsewhere
6. A number of partners were identified whom task group members could meet with, including:
  - a. CYC Housing staff involved in frontline tenancy management

- b. Colleagues from other relevant CYC teams, eg Local Area Co-ordinators, Community Safety, Public Health, Neighbourhood Enforcement
  - c. Police
  - d. Tenants groups / community groups
  - e. Ward councillors
7. It did not prove possible to progress this scrutiny review during the 2021/22 municipal year. In the course of discussions about the committee's work plan for 2022/23, a suggestion was put forward by the Executive Member for the committee to consider looking at multi-agency support for vulnerable tenants and in particular the Housing team's role in co-ordinating and working with health and social care partners.
8. It is proposed therefore that the scope of the scrutiny review be expanded to include this suggestion, with a new para 4(f) added above, to read as follows:
- 4(f). How does the CYC Housing team work with health and social care colleagues to connect residents with help and support?

Cllr Stephen Fenton (Chair)  
Housing and Community Safety Policy & Scrutiny Committee  
8 July 2022